

Management Skills for Health Care Supervisors

Learn the skills necessary to quickly handle attitude problems, eliminate turf-guarding, solve staff controversies, deal with bureaucracy and much more!

YOU WILL LEARN

- Get the full support of your team when you need them to go above and beyond the call of duty
- Identify signals of staff member not coping with the pressure – and how to step in
- Determine the best way to handle a performance problem
- Manage crisis and how to stay cool, calm and productive

COURSE HIGHLIGHTS

1. Leading Your Team to Higher Efficiency – How to get the full support of your team when you need them to go above and beyond the call of duty
2. Managing time-wasters in health care today and how to sidestep them all
3. Managing Difficult People Problems
4. Troubleshooting Tough Employee Issues Confidently
5. Issues and Strategies on Coping with Today's Health Care Challenges

DURATION

2 days