

Personal Effectiveness

How to Partner with Your Boss to Form a Powerful Alliance

Capitalise on combined strength for increased productivity.

YOU WILL LEARN

- Communicate insights and ideas more clearly
- Become more proactive vs reactive
- Create an effective two-way interaction and enhance project workflow
- Build mutual trust and confidence
- Understand shared expectations, objectives and goals

COURSE HIGHLIGHTS

- 1. The benefits of working collaboratively and how to take advantage of them
- 2. Identifying expectations, communication goals and "gaps"
- 3. How, when, what to and what not to communicate to your boss
- 4. Reading your boss' distinct styles and "negotiate" for the style that complements yours
- 5. How to praise upward and handle conflicts
- 6. Developing an action plan to improve performance

DURATION

2 days